

Docket No.: 42P12359C

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

Thai Q. Nguyen, et al.

Application No.: 10/757,913

Filed: January 14, 2004

For: HANDLING SERVICE REQUESTS

Art Group: 2112

Examiner:

## **STATUS INQUIRY**

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

The above-captioned application, an amendment thereto, or an Appeal Brief was filed more than 18 months ago and no substantive Office Action has issued to date. Please provide the current status of the application and an indication of when the next Action is expected to issue.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Date: November 03, 2005

Gregory D. Caldwell, Reg. No. 39,926

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22313-145

11/03/05

Gigi Hoover

Date

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TRANSMITTAL FORM			Application No.	10/75	7,913		
			Filing Date	Janua	January 14, 2004		
(to be used for all correspondence after initial filing)			First Named Inventor	Thai	Q. Nguyen		
			Art Unit	2112			
			Examiner Name				
Total Number of F	Pages in This Submissi	on	Attorney Docket Number	r 42P1	2359C		
	ENCLOS	SURES (chec	k all that apply)				
Fee Transmittal	Form	Drawing(s)			After Allowance Communication to Group		
Fee Attac	hed	Licensing-related Papers			Appeal Communication to Board of Appeals and Interferences		
Amendment / Re	esponse	Petition			Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)		
After Fina Affidavits/	l declaration(s)	Petition to Convert a Provisional Application			Proprietary Information		
Extension of Tim	ne Request	Power of Attorney, Revocation Change of Correspondence Address			Status Letter		
Express Abando	onment Request	Terminal D	isclaimer		Other Enclosure(s) (please identify below):		
Information Disc	closure Statement	Request for	Refund	R	Leturn postcard		
PTO/SB/0	08	CD, Number of CD(s)					
Certified Copy of Priority Document(s)							
Response to Mis Incomplete Appl	ssing Parts/ lication	Remarks	1				
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Decla	aration/POA						
Response Parts und 1.52 or 1.	e to Missing ler 37 CFR 53						
	SIGNATURE	OF APPLICAN	IT, ATTORNEY, OR A	GENT			
Firm	Gregory D. Cal	dwell, Reg. No	o. 39 <b>,</b> 926				
Individual name	or Individual name BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP						
Signature							
Date	Date November 3, 2005						
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Typed or printed name   Gigi Hoover							
Signature	San 1	Hoover		Date	November 3, 2005		

NOV 07 2005 Complete if Known **EE TRANSMITTAL** PADENA Application Number 10/757,913 Filing Date January 14, 2004 First Named Inventor Patent fees are subject to annual revision. Thai Q. Nguyen Examiner Name Applicant claims small entity status. See 37 CFR 1.27. Art Unit 2112 **TOTAL AMOUNT OF PAYMENT** Attorney Docket No. 42P12359C METHOD OF PAYMENT (check all that apply) ☐ Check ☐ Credit card ☐ Money Order ☒ None Other (please identify): Deposit Account Deposit Account Number: 02-2666 Deposit Account Name: Blakely, Sokoloff, Taylor & Zafman LLP For the above-identified deposit account, the Director is hereby authorized to: (check all that apply) Charge fee(s) indicated below, except for the filing fee ☐ Charge fee(s) indicated below Charge any additional fee(s) or underpayment of fee(s) Credit any overpayments under 37 CFR §§ 1.16, 1.17, 1.18 and 1.20. **FEE CALCULATION** Large Entity Small Entity

Large	Entity	Small	Entity		
Fe Cod	_	Fee Code	Fee (\$)	Fee Description	Fee Paid
10	51 130	2051	65	Surcharge - late filing fee or oath	
10	52 50	2052	25	Surcharge - late provisional filing fee or cover sheet.	
20	53 130	2053	130	Non-English specification	
12	51 120	2251	60	Extension for reply within first month	
12	52 450	2252	225	Extension for reply within second month	
12	53 1,020	2253	510	Extension for reply within third month	
12	54 1,590	2254	795	Extension for reply within fourth month	
12	55 2,160	2255	1,080	Extension for reply within fifth month	
14	01 500	2401	250	Notice of Appeal	
14	02 500	2402	250	Filing a brief in support of an appeal	
14	03 1,000	2403	500	Request for oral hearing	
14	51 1,510	2451	1,510	Petition to institute a public use proceeding	
14	60 130	2460	130	Petitions to the Commissioner	
18	07 50	1807	50	Processing fee under 37 CFR 1.17(q)	
18	06 180	1806	180	Submission of Information Disclosure Stmt	
18	09 790	1809	395	Filing a submission after final rejection (37 CFR § 1.129(a))	
18	10 790	2810	395	For each additional invention to be examined (37 CFR § 1.129(b))	
Oth	er fee (spe	cify) _			
				SUBTOTAL (2) (\$)	

SUBMITTED BY Complete (if applicable)						
Name (Print/Type)	Gregory D. Caldwell	Registration No. (Attorney/Agent)	39,926	Telephone	(503) 439-8778	
Signature				Date	11/03/05	